



ROCK COUNTY HUMAN SERVICES BOARD MEETING
Wednesday, December 27, 2017 – 4:30 P.M.

Call to Order: Chair Knudson called the meeting to order at 4:30 p.m. on Wednesday, December 27, 2017, in the 3rd Floor Conference room at the Rock County Health Care Center, Janesville, Wisconsin.

Committee Members Present: Chair Brian Knudson, Supervisor; Kathy Schulz, Supervisor; Karl Dommershausen, Supervisor; Shirley Williams, Citizen Representative (in at 4:33 p.m.); Terry Thomas, Supervisor; Linda Garrett, Supervisor; Sally Jean Weaver-Landers, Citizen Representative; and Terry Fell, Supervisor.

Committee Members Absent: Ashley Kleven, Citizen Representative.

Staff Present: Kate Luster, Director; Sara Mooren, Administrative Services Division Manager; Lance Horozewski, CYF Division Manager; and Cori Marsh, Dementia Care Specialist.

Others Present: Russell J. Podzilni, County Board Chair. Bill McCarty.

Approval of Agenda: Citizen Representative Weaver-Landers moved the agenda to the floor, seconded by Supervisor Fell. The agenda was unanimously approved. APPROVED.

Approval of Minutes of Human Services Board Meeting of December 13, 2017: Supervisor Thomas moved the minutes to the floor, seconded by Supervisor Garrett. The minutes were unanimously approved. APPROVED.

Citizen Participation, Communications and Announcements:

Submission of Committee Requests: Supervisor Dommershausen asked for an update on dental services for low income households, specifically children and elderly. Supervisor Schulz advised there is some expansion in Beloit and perhaps there may be an update at some point. Supervisor Fell advised County Administration is working on the issue.

Approval of Contracts and Transfers: Supervisor Fell moved sixteen contracts to the floor, seconded by Citizen Representative Weaver-Landers. Ms. Mooren distributed a contract index providing information about each contract and responded to questions. Ms. Mooren explained in the past, rate sheets were used to set rates for residential providers. We wanted a more standardized way of setting rates similar to MCOs. New rate categories and levels were established in 2017. A staff person will use a point score to assess an individual's needs to determine rates. Rates are now based on a county assessment of the client's needs. Supervisor Schulz requested more specific dollar amounts for each category. Ms. Mooren and Ms. Luster responded to questions about outcomes. We have tightened up on monitoring outcomes, and following-up on clients and contracts. In terms of rates and incentives that will take more time but will look at that in the future. Supervisor Garrett asked for Mr. Weber to come back to the Board to provide more information on outcomes and monitoring quality of care. Citizen Representative Williams asked about more information on the assessment tools utilized. Ms. Mooren will bring back more information in a few months when more data can be pulled together along with the fiscal

information. Ms. Mooren advised there is a powerpoint that she will send out explaining more about the rates that providers were given.

Ms. Mooren highlighted the new contracts. Citizen Representative Williams asked about the PSG and Rock Valley contracts. Ms. Mooren advised PSG is partially grant funded and Rock Valley is not grant funded. Ms. Luster advised the Rock Valley contract, however, has revenue offset and is a cost savings because it helps divert placements and Medicaid covers some costs. The contracts were unanimously approved. APPROVED.

November HSD Employee Impact Recognition Award to Cori Marsh: Ms. Luster introduced Cori Marsh, the Dementia Care Specialist and winner of the November HSD Employee Impact Recognition award. Ms. Luster read the nomination that was submitted on behalf of Ms. Marsh. Ms. Marsh was instrumental in the Purple Tube project. Ms. Marsh is recognized across the state and is a valuable Rock County employee. Supervisor Thomas stated Ms. Marsh has done a great job and was instrumental in starting the Memory Cafes. Citizen Representative Williams thanked Ms. Marsh for the work she does for our county and our state and stated she would like to see Cori's position secured in the County. Chair Knudson added that he has seen Ms. Marsh's work in the community and knows so many people value what she does. Ms. Marsh thanked everyone for supporting her.

December HSD Employee Impact Recognition Award to Allyson Brissette: Ms. Luster advised Allyson Brissette is the winner of the HSD Employee Impact Recognition award for December but was not able to attend the meeting. Ms. Luster proceeded to tell the Board about the two nominations that were submitted on Ms. Brissette's behalf. Ms. Brissette has been an integral part of working with very difficult MH/AODA cases. And she has helped provide an extraordinary amount of care and assistance to a long term JCC client. She is someone who carries hope for her clients and provides support to the counseling centers and is very deserving of this award.

Follow-up Related to CPS Critical Incident: Mr. Horozewski presented information to follow up regarding a CPS critical incident that was reported to the Board earlier this year. The State has completed the Systems Mapping Review Process for this case. The State is employing a new critical incident review process that we explained to the Board earlier this year. Mr. Horozewski explained that the case involved an infant who was fatally injured by a caregiver. The infant was not open to CPS but two other children in the family were open and placed outside of the home. Mr. Horozewski explained that CPS does not automatically have jurisdiction over a new child born to a family when other children are already removed from the home. Mr. Horozewski described that immediate steps were taken after the incident to review all similar cases in which children are removed and the mother becomes pregnant to assure that safety was being adequately assessed. In addition, CPS implemented an additional quality improvement process to conduct "Safety Roundtables" for all families in the situation that children are removed and then the mother becomes pregnant.

Ms. Luster reported that she and Stacey Speich were able to observe the DCF System Mapping process for this case in which potential influencing variables at every systems level from federal mandates down to worker training and caseloads are considered. The process moves away from identifying any single reason for critical incidents and instead works to identify themes across critical incidents in the state and targets systems improvement efforts related to their findings. When DCF issues their annual report on these matters, Ms. Luster reported she would share this with the Board. Ms. Luster and Mr. Horozewski responded to questions. Citizen Representative Williams asked that Human Services continue to work on getting more diverse staff hired to help with a more diverse thought processes to work with families.

Director's Report:

- **Updates on Shelter Care** – Ms. Luster advised the license for Derrick's House is being submitted to the State by January 4th. In order to apply for a license the furniture must be in place, therefore, we provided start-up funding to bring the building up to code and buy furniture. Corporation Counsel worked on language to protect us. We are confident these

are the measures needed to get Derrick's House up and running. Concurrent plans are in the making to expand YSC. Ms. Luster responded to questions.

- **Update on Open Enrollment for Federal Marketplace/ACA** – Ms. Luster advised this year there were changes in the ACA sign up process, and the sign up period was greatly reduced and there was reduced advertising. But our applications went up and she provided statistical data.

Next Meeting: Wednesday, January 10, 2018 at 4:30 p.m., in the 3rd Floor Conference room at the Rock County Health Care Center, Janesville, Wisconsin.

Adjournment: Supervisor Fell motioned to adjourn, seconded by Citizen Representative Williams with unanimous approval at 5:25 p.m.

Jodi Parson, Secretary

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