

**ADRC ADVISORY COMMITTEE MEETING
WEDNESDAY, October 14, 2015 -- 3:00 P.M.**



**ROCK COUNTY JOB CENTER
1900 CENTER AVENUE
ROOM D/E
JANESVILLE, WI 53546**

AGENDA

1. Call to Order and Welcome Co-Chairperson Terry Thomas
2. Approval of Agenda
3. Approval of Minutes from the July 8, 2015 meeting.
3. Citizen Participation
4. Old Business
 - A. Dementia Care Specialist Funding
 - B. Complaints/Appeals
5. New Business
 - A. Cory Flynn – ADRC representative at the State
 - B. Family Care
 - C. 2016 Quality Improvement Project
 - D. 2016 ADRC Contract
6. Statistical Information *
7. Committee Member Comments
8. Next Meeting Dates:
January 13, 2016, April 13, 2016, July 13, 2016 and October 12, 2016. (**Note new time for 2016 of 2:30 p.m.**)
9. Adjourn

* Denotes Attachment

Committee Members unable to attend, please contact Jennifer Thompson (Rock County ADRC/LTS) at 741-3684.

Who made contact (Caller Type):

No. of Calls	Caller Type
822	(Self)
30	02-Caregiver
662	03-Relative/Guardian/Friend/Neighbor/Community member
450	04-Agency/Service Provider
1,100	05-ADRC Contacted Consumer or Designee
11	06-PAC (Nursing Home)
15	09-Other
3090	Total

Topic Categories discussed during call:

No. of Calls	Topic Category
132	Abuse & Neglect
101	ADRC printed material
5	Advocacy
4	Animals
71	Assistive Technology
179	Caregiving
1	Clothing
14	Community I&R
3	Complaints
21	Education
2	Emergency Preparedness
15	Employment
30	End of Life
67	Financial Assistance
77	Food
277	Health
453	Housing
469	In-home services
23	Insurance
104	Legal Services
36	Mental Health
1,031	Public Benefits
29	Recreation/Socialization
40	State Reporting
4	Taxes
69	Transportation

SAMS Agency Call Report

10/2/2015

1,355	Unmet Needs
13	Veterans
1	Volunteer Programs
125	zService Deliveries
2632	Total

ADRC Activity:

No. of Calls	ADRC Activity
2,348	01-Provided Information & Assistance
146	02-Provided options counseling
688	03-Provided follow-up
184	04-Administered long-term care functional screen
66	05-Referred to economic support
57	06-Provided assistance with Medicaid application process
139	07-Referred for financial-related needs other than economic support
72	08-Referred for private pay service options
5	09-Provided brief or short-term services or service coordination
38	10-Provided youth transition support
10	13-Provided assistance/referral for health promotion or information
10	14-Referred for mental health services
164	99-Local use activity
3085	Total

Consumer Age Group:

No. of Calls	Consumer Age Group
724	18 - 59
1,246	60 - 150
1970	Total

Referred By:

No. of Calls	Referred By
1	ADRC Presentation
6	Assisted Living
13	Called Before
5	Economic Support
28	Friend/Family
8	Home Health Agency
8	Hospital
7	Internal Referral
4	Internet

SAMS Agency Call Report

10/2/2015

1	MCO/IRIS
6	Nursing Home
4	Other Agency
3	Physician
2	Senior Center
1	Television
97	Total

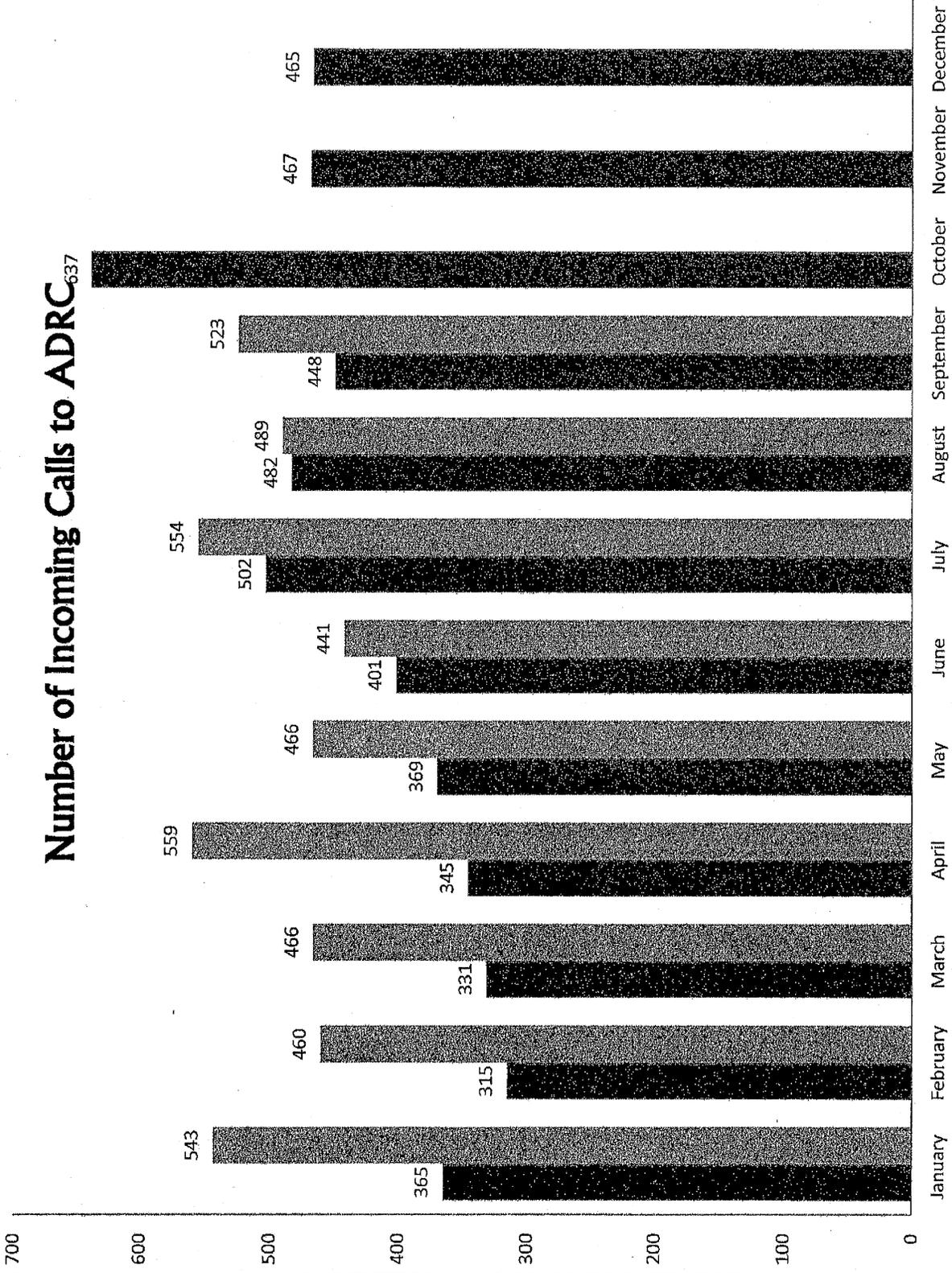
Disability:

No. of Calls	Disability
370	01-Developmental Disability
1,343	02-Elderly
279	03-Mental Health
797	04-Physical Disability
22	05-Substance use/AODA
651	06-Unknown
3086	Total

Monthly Total

No. of Calls	Total Minutes	Month
1,131	69,007	July, 2015
980	20,013	August, 2015
979	32,674	September, 2015
3090	121694	Total

Number of Incoming Calls to ADRC⁶³⁷



■ 2014 ■ 2015