

Transportation Coordinating Committee Meeting



Friday, September 13, 2013

8:30 AM

Health Care Center Classroom #136

3530 County Road F

Janesville, WI 53545

Minutes

Members Present: Justin Svingen, Joyce Lubben, Lynn Jones, Rob Wilkinson, Ryan Schomber, Bob Soltau, Dave Mumma, Jennifer Anselmi, Patty Hansberry, Steve Howland (alternate for Terry Thomas)

Members Excused: Steve Skelly, Terry Nolan, Terry Thomas

Members Absent: Michelle Gavin, John Hanewall, Karl Schulte

Others in attendance: Joseph Scharenbroch

Call to order:

Chair Svingen called to order the meeting of the Rock County Transportation Coordinating Committee at 8:36 AM on Friday September 13, 2013 in room #136 of the Rock County Health Care Center.

Approval of Agenda

Agenda was amended to move Community Action Needs Assessment ahead of Review of outreach and survey results. Member Wilkinson moved to approve as amended; second by Member Howland. Motion carries.

Approval of Minutes – 7/12/2013

Member Lubben moved to approve; second by Member Howland; motion carries

Introduction of Members

Committee members introduced themselves

Introduction of Visitors

Visitors introduced themselves

Citizen Participation, communication, and announcements

Old Business

Chair Svingen gave an overview of the 2013 Coordinated Plan survey results (see appendix I)

New Business

Member Jones gave an overview of Community Actions Needs Assessment and survey results (see appendix III).

Chair Svingen gave an overview of initial observations and emerging trends in the 2013 Coordinated Plan public outreach efforts (see appendix II). Chair Svingen will circulate a draft outline of strategies and action items to address gaps in service and transportation barriers indicated by the public through the survey and focus groups prior to the next meeting.

Member Reports

Chair Svingen informed the Committee to forward any complaints regarding the statewide broker for non-emergency medical transportation to his office for collection. These complaints will then be forwarded to a statewide advocacy group for legislative advocacy efforts.

Other Business

Future Meeting Dates

October 11, 2013

November 8, 2013

December 13, 2013

Adjournment

Meeting adjourned at 10:00 AM

*Minutes respectfully submitted by
Justin Svingen,
Mobility Manager
Council on Aging*

**Minutes not official until adopted by the Rock County Transportation
Coordinating Committee**

Appendix I: Survey results

Table 1: Race/Ethnicity

Race/Ethnicity	Number	Percent
Hispanic/Latino	35	13%
Black/African American	57	22%
Caucasian/White	155	59%
Asian/Pacific Islander	1	0%
American Indian/Alaskan Native	1	0%
Multiple	8	3%
Other	7	3%
Total	264	100%

Table 2: Income

Income	Number	Percent
under \$10,000	96	40%
\$10,000-\$19,999	27	11%
\$20,000-\$29,999	21	9%
\$30,000-\$39,999	30	12%
\$40,000-\$49,999	13	5%
over \$50,000	56	23%
Total	243	100%

Table 3: Gender

Gender	Number	Percent
Male	74	29%
Female	183	71%
Total	257	100%

Table 4: Age

Age	Count	Percent
0-18	26	10%
19-40	117	45%
41-55	65	25%
56-65	34	13%
65+	16	6%
Total	258	100%

Table 5: Residence

Residence	Number	Percent
Janesville	51	19%
Beloit	175	67%
Evansville	3	1%
Edgerton	7	3%
Orfordville	6	2%
Footville	3	1%
Clinton	0	0%
Milton	3	1%
other	15	6%
Total	263	100%

Table 6: Disability

Yes	46	18%
No	215	82%
Total	261	100%

Table 7: Driving status

Yes	187	71%
No	75	29%
Total	262	100%

Table 8: Public transit use

Yes	76	29%
No	186	71%
Total	262	100%

Table 9: Employment status

Full time	101	38%
Part time	43	16%
Temporary	5	2%
Seeking	21	8%
Not currently employed	93	35%
Total	263	100%

Table 10: Trip purpose

Destination	Count
Shopping	204
Visit friends/family	180
Work	140
Medical care provider	135
Dining	126
Social/Community events	111
Place of Worship	73
School/educational programs for self	69
Childcare provider/educational programs for child	33
Social Service Agency	31
Government office/Senior Center	28
other	21
I do not leave home	5

Table 11: Mode choice

Mode	Count
Drive personal automobile	167
Walk	149
Bike	58
BTS	58
Borrow a vehicle from friends/family	53
carpool	27
JTS	22
BJE	16
Other	12
Rock County Transit	9
Volunteer	8
Taxi	7
NEMT	7
Van Galder	4
JMW	2

Table 12: Transportation barriers

Barrier	Count
I don't have any difficulty getting where I need to go	87
Financial	75
Don't have valid license	54
No access to a vehicle	36
Times of service are not compatible with my needs	26
Services don't include my desired destinations	22
Coordinating rides across county/state lines is too difficult	21
I don't know how to use the services	19
Physical limitations	17
There is little to no transportation services available	15
I don't know what services exist	15
Other	2

Table 13: Transit support

5 Strongly agree	4 Agree	3 Neutral	2 Disagree	1 Strongly disagree	Average
The County should continue to provide transportation for elderly and disabled individuals					4.75
It is important that people who don't have access to a personal vehicle have access to public transit					4.74
It is important for Rock County to have a good transit system					4.71

Table 14: Funding

5 Strongly agree	4 Agree	3 Neutral	2 Disagree	1 Strongly disagree	Average
Regional transit authority					3.44
Keep funding levels as they are					3.40
Employers					3.10
Tollways					3.09
Private businesses					3.03
Increased public transit fare					2.59
Vehicle miles traveled tax					2.58
Increased gas tax					2.55

Appendix II: Initial observations and emerging trends in public outreach

I have difficulty getting to:

Social Activities

- Family
- Special events
- Everyday social activities

Observations: For the most part people are able to access local medical facilities using existing resources. For those who do not drive or use transit, family and friends are often their mode of transportation to medical facilities. People may not want to burden friends and family with social trip requests as they are already using their “transportation capital” on necessary medical trips.

Traveling from one community to another

- Local
- Regional

Observations: Difficulty traveling from one town to another within Rock County as well as travel outside the county is a challenge for local residents. A lack of knowledge about intercity services, confusion on how services work, and, in the rural areas, no means to make regional connections i.e. getting to Janesville, Beloit proves challenging.

Employment

- Access to employment
- Access to employment services i.e. job center,

Observations: People expressed frustration with being unable to access employment because service hours are not compatible with employment hours, employment assistance programs are located too far away i.e. Job Center, or people are relying on unreliable carpooling/friends/family.

I can't get to where I want to go because

Existing service parameters

- Hours of operation
 - Employment
 - social
- Nights
- Weekends
- Advanced planning

- RCT
- Service capacity
 - Accessing day programs

Observations: As expected, evening and weekend transportation proves difficult for area residents, especially those who rely on BTS or RCT for transit. A significant lack of alternative services to fill this gap is apparent. In addition, advanced planning requirements and requesting travel during high volume hours on RCT proves prohibitive.

Physical location of destinations

- Services do not go where I need to go
- Time it takes on public transit is prohibitive
- Crossing county/municipal lines
- Services are located in Janesville but I live in....
 - Not eligible for service i.e. RCT, MA,

Observations: The geographic location of desired destinations creates challenges for those needing to cross state/county/municipal boundaries. Services provided by the County as well as special events, are often in Janesville and to a lesser extent Beloit, making it difficult for those in the rural areas to access. When service is available, the length of the trip may prove too cumbersome or eligibility requirements prevent people accessing desired destinations.

Vehicles

- Costly to maintain vehicle
- Reliability
- Access
- Licensing

Observations: Lack of access to a vehicle significantly impedes area resident's ability to navigate the landscape. For those who do have access to a vehicle, reliability and cost pose challenges. This is true for individuals and for smaller transit provider's i.e. senior centers. Obtaining a drivers license is also proving difficult due to cost/language/etc...

Transit is available but...

- Cost is still prohibitive
- Traveling with children
- Time of the trip
- Advanced planning
- Multi purpose trips

Observations: Those who can access transit still have difficulty getting where they need/want to go due to cost and trip length. For those traveling with children or needing to make multi purpose trips, time and money prove prohibitive.

Independence

- Don't want to burden family and friends but need one-on-one assistance
- Volunteer driver programs are at capacity
- Limited to when family, friends, or volunteers are available

Observations: Residents do not want to over burden friends and family members with transportation requests. Volunteer driver programs often can offer the personal, one-on-one assistance some the most vulnerable Rock County residents need. However, volunteer driver programs are overburdened and having difficulty meeting demand. In addition, relying on friends, family, or a volunteer creates the additional barrier of only being able to travel when they are available.

Lack of information

- Not knowing services are available
- Not knowing how to access services
- Information is too confusing/limited/incorrect
- Points of contact do not have necessary information
- Language
- Stigma

Observations: A lack of knowledge on behalf of consumers, points of contact, and other transportation providers creates additional barriers to accessing existing transportation services. Information that is available is often confusing, inadequate, or not accessible (i.e. language, large print, pdf & screen readers, and poor web presence)

Appendix III: Community Action Survey Overview

SECTION TWO: OVERVIEW OF SURVEY

Frequency of Poverty Problems Rated as Serious or Very Serious by Surveyed Households

	Rock County Survey 2013 Percentage	Rock County Survey 2013 Most Frequent
Cost of heating bills	53.5	1
Need insulation/weatherization	44.9	2
Cost of dental care	39.5	3
Need home repairs	37.3	4
Cannot find a full-time job	36.2	5
Finding a dentist that will accept MA as payment	34.1	6 tie
Cannot afford to buy a house	34.1	6 tie
Help cleaning up my credit rating	29.2	7
Cost of health insurance	28.7	8 tie
Cost of health care	28.7	8 tie
Need additional education or training	28.6	9
Feeling increased levels of stress	27.6	10
No health insurance	26.5	11
Cost of rent	21.8	12
Help with creditors	21.1	13
Prescription drugs	20.0	14
Help setting a monthly budget	18.9	15
Cost of property taxes	18.4	16 tie
Learning to manage money better	18.4	16 tie
Don't have reliable transportation	17.3	17 tie
Finding affordable legal help	17.3	17 tie
Need for food	16.7	18
High medical debt	16.2	19
Need for clothing	15.1	20 tie
Cost of child care	15.1	20 tie
Not receiving regular child support payments	14.6	21
House payments (mortgage)	14.1	22
High credit card debt	13.5	23
Transportation to get to work or school	13.0	24 tie
In danger of eviction	13.0	24 tie
Need accessibility improvements	12.4	25 tie
Transportation for people w disabilities	12.4	25 tie
Finding a doctor that will accept MA as payment	11.9	26
Crime in the neighborhood	10.3	27
Bankruptcy	9.9	28
Gang activity in the neighborhood	7.6	29
Depression	6.5	30

Poverty Problems Rated as Serious or Very Serious by Surveyed Households

	Rock County Survey 2013	Walworth County Survey 2013
Transportation		
To get to work or school	13.0%	12.6%
For elderly	5.4%	4.8%
For people with disabilities	12.4%	12.1%
Housing		
Cost of rent	21.8%	24.3%
House payments (mortgage)	14.1%	15.5%
Cost of heating bills	53.5%	47.3%
In danger of foreclosure	7.0%	8.2%
In danger of eviction	13.0%	9.7%
Need home repairs	37.3%	30.9%
Need insulation/weatherization	44.9%	32.4%
Cost of property taxes	18.4%	24.6%
Cannot afford to buy a house	34.1%	31.9%
Need accessibility improvements	12.4%	11.1%
Overcrowding	9.2%	7.7%
Crime in the neighborhood	10.3%	6.4%
Gang activity in the neighborhood	7.6%	7.5%
Health		
No health insurance	26.5%	22.2%
Cost of health care	28.7%	31.9%
Dental care	39.5%	45.4%
Cost of health insurance	30.1%	32.4%
Prescription drugs	20.0%	25.6%
Finding a doctor that will accept medical assistance	11.9%	19.8%
Finding a dentist that will accept medical assistance	34.1%	44.0%
Getting good medical care before my baby is born	4.2%	3.4%
Getting Help or treatment		
Drug or alcohol abuse	1.1%	2.4%
Gambling addiction	2.7%	0.5%
Depression	6.5%	14.5%
Mental illness	4.9%	9.2%
Children or teenagers		
Cost of child care	15.1%	11.6%
Learning how to care for a new baby	0.5%	0.0%
Learning parenting skills	2.7%	1.0%
Dealing with my teenager(s)	4.3%	6.8%
Alcohol and drug use by youth	2.1%	1.9%

Issues Experienced in Household in Past 12 Months for Survey Respondents

	Rock County Survey 2013	Rock County Survey 2010	Walworth County Survey 2013	Walworth County Survey 2010
Eviction from home	5.9%	5.5%	6.8%	3.1%
Garnishment of Wages	8.1%	9.7%	5.8%	7.1%
Loss of medical insurance	14.6%	14.4%	10.6%	11.4%
Repossession of an appliance	1.1%	1.2%	0.5%	0.8%
Fell behind on taxes	13.0%	10.7%	13.5%	12.2%
Fell behind on other bills	60.5%	28.3%	59.9%	35.8%
Had heating fuel shutoff	9.2%	10.4%	6.3%	12.2%
Had electricity shutoff	10.3%	12.3%	5.8%	10.6%
Experienced serious illness	21.1%	19.4%	23.7%	24.0%
Experienced family violence	1.6%	3.0%	2.9%	1.6%
Experienced spousal abuse	3.8%	3.2%	1.9%	0.8%
Foreclosure of property	4.9%	4.0%	3.9%	2.4%
Loss of job or business	28.1%	28.8%	20.3%	28.0%
Repossession of a car	7.6%	5.2%	2.9%	8.3%
Fell behind on rent or mortgage	34.1%	34.7%	33.3%	31.5%
Fell behind on medical bills	25.4%	5.1%	36.2%	52.4%
Had water shut off	3.8%	1.7%	3.9%	2.0%
Had telephone shut off	22.2%	20.1%	21.3%	19.7%
Experienced homelessness	2.7%	4.7%	2.4%	2.8%
Experienced depression or anxiety	43.2%	41.4%	48.8%	44.1%
Experienced family break-up	10.3%	8.7%	9.7%	10.2%
Experienced child abuse	2.2%	2.2%	1.4%	0.8%
Experienced problems with smoking or tobacco	22.7%	23.8%	19.8%	18.1%
Experienced alcohol or drug problems	5.4%	6.0%	5.8%	8.7%

6. Education

28.6% of Rock and 28.5% of Walworth County respondents listed the need for additional education or training as serious or very serious. This was the 9th most frequent response for Rock and the 11th most frequent for Walworth County.

Barriers to Education and Training

Between 9.7% and 11.9% of people do not have reliable child care and 12.6% and 17.3% do not have reliable transportation. This could be related to the 2.2% of people in Rock County and the 24.6% of people in Walworth County not being able to attend school.

	Rock County Survey 2013	Walworth County Survey 2013
Lack of reliable child care	11.9%	9.7%
Lack of reliable transportation	17.3%	12.6%
Not comfortable in a classroom	11.4%	7.2%
Don't know what to do or study	7.6%	14.5%
Don't have the money for education or training	5.9%	8.2%
Can't go to school while working in my current job	2.2%	24.6%

	Rock County Survey 2013	Walworth County Survey 2013
Adult #1		
No high school diploma or GED/HSED	17.9%	12.8%
High School or GED/HSED	24.7%	26.2%
Some Tech School or College	37.0%	38.5%
Completed 2yr Assoc or Tech Degree	13.0%	11.2%
Completed 4yr College Degree or More	7.4%	11.2%
Adult #2		
No high school diploma or GED/HSED	13.8%	11.7%
High School or GED/HSED	55.2%	47.9%
Some Tech School or College	18.4%	25.5%
Completed 2yr Assoc or Tech Degree	6.9%	9.6%
Completed 4yr College Degree or More	5.7%	5.3%

19.9% of people in Rock County and 20.8% of people in Walworth County completed a 2 year associates or tech degree. 13.1% of people in Rock County and 16.5 % of people in Walworth County completed 4 years of a college degree or more.